

# CyberFlex

## Service Specific Terms

### 1. Introduction

Cyberflex is a packaged solution for Customers which includes:

- the EASM (External Attack Surface Management) platform to manage and monitor your external attack surface while gaining insights into potential cyber threats
- an assessment service to help Customers triaging and prioritizing applications to further enroll in Pentest as a Service (PTaaS) or Offensive Security (Offsec) services
- a flexible budget (Flex) to be used by the Customer during the subscription term to order PTaaS and Offsec services.

### 2. Two Offerings: Essential and Advanced

There are 2 offerings of Cyberflex as follows:

- Essential:
  - the Customer has limited access to the EASM platform (Websites Only View)
  - the assessment service is conducted once annually at the beginning of the Cyberflex contract
  - the Flex is reviewed with the Customer quarterly
- Advanced:
  - the Customer has full access to the EASM platform (see applicable Service Specific Terms)
  - the assessment service is conducted monthly
  - the Flex is reviewed with the Customer monthly

### 3. Subscription and Licensing

Customers subscribing to Cyberflex will be quoted the following fees:

**Cyberflex fee:** This fee accounts for the platform usage and the assessment service.

- For Essential it is a fixed fee based on the size of the attack surface.
- For Advanced, it is quoted by adding the EASM platform fee (which is based on the number of employees in the Customer's organization), with the managed service quotation (which is based on the number of days the managed services experts will spend triaging and prioritizing the attack surface).

**Flex for ordering of PTaaS and Offsec services:** The rate of the services is agreed with the Customer at the beginning of the subscription term and specified in the quotation. All services with a Flex

must be completed by the end of the subscription term and no excess Flex will be carried over to a subsequent subscription term.

#### 4. Licensing Definitions

**PTaaS:** Pentest as a service is a combination of SWAT, Snapshot and Assure Services, see applicable Service Specific Terms.

**Offsec engagement:** Total number of days the Offsec experts spend testing the Customer's attack surface

For a complete list of all Service Specific Terms, see <https://outpost24.com/service-specific-terms/>