

HMV

What problems/challenges needed to be solved?

HMV needed a managed solution to help with PCI quarterly scanning as we have limited resources and required a high level of expertise to help analyse and resolve any issues encountered.

What solutions did HMV use before choosing Outpost24?

HMV previously used another third party and never encountered a single vulnerability with the scan giving us a false sense of security. We needed to get a true picture of our vulnerabilities if we wanted to eradicate them and have a secure environment.

Why was Outpost24 chosen as the supplier to address these challenges?

It didn't take long to realise that Outpost24 had the necessary level of expertise and skills to not only locate the vulnerabilities but to explain them in both technical and non-technical terms. They were very prompt in filtering the false positives and helping us to choose a preferred resolution.

How did Outpost24 perform in solving these issues?

Outpost24 were willing to discuss any vulnerabilities in detail either in person or via telephone. They worked closely with us on determining the issues and providing a path for resolution.

CUSTOMER BIO



Industry	Retail
Size	1000-5000 Employees
Customer Since	2012 OUTSCAN 2012 OUTSCAN PCI 2012 HIAB

What are the main benefits HMV has experienced from using Outpost24's solutions?

Outpost24 are very flexible and we benefit from this flexibility by running our own scans when required or utilising their managed service, whichever is appropriate to our requirements at the time. We know we can rely on their technical support to provide us with in depth and up to date knowledge of current vulnerabilities.

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